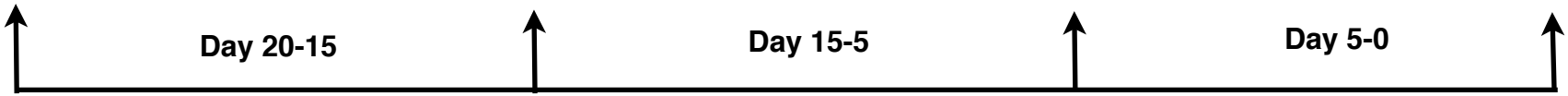
Refund Policy



Orientation/Induction. Days 20-15

Student Commences Online Course.

Student is eligible for a refund at this time if they withdraw from their nominated course.

Student will present the following courses to eLearning Australia:
- Withdrawal form
- Student Exit Survey

Days 15-5

If the student wishes to withdraw from their selected course at this point they will be eligible for a credit. This credit will be valid for one year from withdrawal date and can only be used for courses of equal or lesser value when the student wishes to recommence study.

Student will present the following courses to eLearning Australia:
- Withdrawal form
- Student Exit Survey

Days 5-0

If the student withdraws from their nominated course at this stage they will not be eligible for a refund or a training credit.

If a student wishes to study with eLearning Australia again they will be required to pay the full cost for a new course.

Student will present the following courses to eLearning Australia:
- Withdrawal form
- Student Exit Survey